

# Product Order Form

## Supporting your access to nutritional supplements

We believe that the right nutrition can transform lives. Our range of science-backed nutritional solutions is accessible through the NDIS and Home Care, supporting Australians living at home with varied health and lifestyle needs.



### Check that you have the latest form

This form is current as of March 2026. For the latest version, scan the QR code. Products are subject to availability and may change. Always refer to the most up-to-date form.

Date:

**Save this form for your records**

### PARTICIPANT DETAILS

Name:

Date of Birth:

Participant Number:

Order Frequency:

Please tick this box if flavour substitution is allowed

### HEALTHCARE PROFESSIONAL DETAILS

Name:

Practice:

Contact Number:

Email:

### HOW TO ORDER

1. Complete this form and save a copy for your records.
2. Send the completed form to your preferred distributor. If you do not know your distributor, please contact your healthcare professional for details.

**Keep a copy of this form for future ordering.**

## ADULT – ORAL NUTRITIONAL SUPPLEMENTS



### RESOURCE® 2.0\*

| Product Format | Units per Case | Flavour | Code     | Order Qty (Units) |
|----------------|----------------|---------|----------|-------------------|
| 250mL Carton   | 24             | Vanilla | 12600773 |                   |
|                |                | Mocha   | 12600772 |                   |



### RESOURCE® 2.0 + Fibre\*

| Product Format             | Packs per Case | Flavour    | Code     | Order Qty (Packs) |
|----------------------------|----------------|------------|----------|-------------------|
| Pack of 4<br>200mL Bottles | 6              | Neutral    | 12100782 |                   |
|                            |                | Vanilla    | 12100787 |                   |
|                            |                | Strawberry | 12100786 |                   |
|                            |                | Coffee     | 12100781 |                   |



### RESOURCE® Plus\*

| Product Format             | Units per Case | Flavour    | Code     | Order Qty (Units) |
|----------------------------|----------------|------------|----------|-------------------|
| 237mL Tetra Pak®<br>Carton | 24             | Vanilla    | 12597798 |                   |
|                            |                | Strawberry | 12597797 |                   |
|                            |                | Chocolate  | 12597821 |                   |



### RESOURCE® Protein

| Product Format             | Packs per Case | Flavour       | Code     | Order Qty (Packs) |
|----------------------------|----------------|---------------|----------|-------------------|
| Pack of 4<br>200mL Bottles | 6              | Vanilla       | 12075869 |                   |
|                            |                | Chocolate     | 12075910 |                   |
|                            |                | Coffee        | 12075945 |                   |
|                            |                | Forest Fruits | 12075912 |                   |



### RESOURCE® Fruit Flavoured Beverage

| Product Format             | Units per Case | Flavour   | Code     | Order Qty (Units) |
|----------------------------|----------------|-----------|----------|-------------------|
| 237mL Tetra Pak®<br>Carton | 24             | Orange    | 12600790 |                   |
|                            |                | Peach     | 12600791 |                   |
|                            |                | Wildberry | 12600782 |                   |



### RESOURCE® ULTRA Clear Fruit Flavoured Beverage

| Product Format             | Packs per Case | Flavour | Code     | Order Qty (Packs) |
|----------------------------|----------------|---------|----------|-------------------|
| Pack of 4<br>200mL Bottles | 6              | Apple   | 12435349 |                   |
|                            |                | Orange  | 12435438 |                   |



### RESOURCE® ULTRA+

| Product Format             | Packs per Case | Flavour    | Code     | Order Qty (Packs) |
|----------------------------|----------------|------------|----------|-------------------|
| Pack of 4<br>125mL Bottles | 6              | Strawberry | 12531836 |                   |
|                            |                | Coffee     | 12531861 |                   |



### RESOURCE® Crema 2.0

| Product Format         | Packs per Case | Flavour   | Code     | Order Qty (Packs) |
|------------------------|----------------|-----------|----------|-------------------|
| Pack of 4<br>125g Cups | 6              | Vanilla   | 12417638 |                   |
|                        |                | Chocolate | 12417597 |                   |
|                        |                | Caramel   | 12587062 |                   |

\*Suitable for oral use or tube feed use.

## ADULT – ORAL NUTRITIONAL SUPPLEMENTS



### SUSTAGEN® Hospital Formula

| Product Format | Units per Case | Flavour    | Code     | Order Qty (Units) |
|----------------|----------------|------------|----------|-------------------|
| 840g Can       | 6              | Neutral    | 12339186 |                   |
|                |                | Vanilla    | 12338426 |                   |
|                |                | Banana     | 12327634 |                   |
|                |                | Strawberry | 12339355 |                   |
|                |                | Chocolate  | 12338427 |                   |
|                |                | Caramel    | 12451676 |                   |
|                |                | Coffee     | 12339185 |                   |



### SUSTAGEN® Hospital Formula Plus Fibre

| Product Format | Units per Case | Flavour   | Code     | Order Qty (Units) |
|----------------|----------------|-----------|----------|-------------------|
| 840g Can       | 6              | Vanilla   | 12338428 |                   |
|                |                | Chocolate | 12338453 |                   |



### SUSTAGEN® OPTIMUM™

| Product Format | Units per Case | Flavour | Code     | Order Qty (Units) |
|----------------|----------------|---------|----------|-------------------|
| 800g Can       | 6              | Vanilla | 12353317 |                   |



### SUSTAGEN® Ready to Drink (RTD)

| Product Format          | Units per Case | Flavour         | Code     | Order Qty (Units) |
|-------------------------|----------------|-----------------|----------|-------------------|
| 250mL Tetra Pak® Carton | 24             | Vanilla         | 12401408 |                   |
|                         |                | Dutch Chocolate | 12401460 |                   |



### BENEPROTEIN®\*

| Product Format | Units per Case | Flavour     | Code     | Order Qty (Units) |
|----------------|----------------|-------------|----------|-------------------|
| 227g Canister  | 6              | Unflavoured | 12452197 |                   |



### NUTREN® Diabetes

| Product Format             | Packs per Case | Flavour | Code     | Order Qty (Packs) |
|----------------------------|----------------|---------|----------|-------------------|
| Pack of 4<br>200mL Bottles | 6              | Vanilla | 12458604 |                   |



### NUTREN® Diabetes

| Product Format | Units per Case | Flavour | Code     | Order Qty (Units) |
|----------------|----------------|---------|----------|-------------------|
| 440g Can       | 12             | Vanilla | 12465257 |                   |



### ARGINAID®

| Product Format             | Packs per Case | Flavour | Code     | Order Qty (Packs) |
|----------------------------|----------------|---------|----------|-------------------|
| Pack of 14<br>9.2g Sachets | 4              | Lemon   | 12166667 |                   |
|                            |                | Orange  | 9517630  |                   |

\*Suitable for oral use or tube feed use.

## ADULT – ORAL NUTRITIONAL SUPPLEMENTS



### NOVOSOURCE® Renal\*

| Product Format             | Packs per Case | Flavour | Code     | Order Qty (Packs) |
|----------------------------|----------------|---------|----------|-------------------|
| Pack of 4<br>200mL Bottles | 6              | Vanilla | 12462914 |                   |



### IMPACT® Advanced Recovery

| Product Format                | Units per Case | Flavour | Code     | Order Qty (Units) |
|-------------------------------|----------------|---------|----------|-------------------|
| 250mL Tetra<br>Prisma® Carton | 10             | Vanilla | 12584545 |                   |

## ADULT – TUBE FEEDS



### ISOSOURCE® 1.5 CAL\*

| Product Format             | Units per Case | Flavour     | Code     | Order Qty (Units) |
|----------------------------|----------------|-------------|----------|-------------------|
| 250mL Tetra Pak®<br>Carton | 24             | Unflavoured | 12597765 |                   |



### ISOSOURCE® Soy Energy Fibre

| Product Format                    | Units per Case | Flavour | Code     | Order Qty (Units) |
|-----------------------------------|----------------|---------|----------|-------------------|
| 1000mL<br>Ready-to-Hang<br>Bottle | 9              | Neutral | 12449375 |                   |



### ISOSOURCE® 2.0

| Product Format   | Units per Case | Flavour | Code     | Order Qty (Units) |
|------------------|----------------|---------|----------|-------------------|
| 1000mL Soft Pack | 6              | Neutral | 12564599 |                   |



### NOVASOURCE® GI Forte

| Product Format                    | Units per Case | Flavour | Code     | Order Qty (Units) |
|-----------------------------------|----------------|---------|----------|-------------------|
| 1000mL<br>Ready-to-Hang<br>Bottle | 9              | Neutral | 12370717 |                   |



### VIVONEX® T.E.N

| Product Format            | Packs per Case | Flavour | Code     | Order Qty (Packs) |
|---------------------------|----------------|---------|----------|-------------------|
| Pack of 10<br>80g Sachets | 6              | Neutral | 12244614 |                   |

\*Suitable for oral use or tube feed use.

## ADULT – DYSPHAGIA & TEXTURE MODIFIED



### THICKENUP® Clear

| Product Format | Units per Case | Flavour | Code     | Order Qty (Units) |
|----------------|----------------|---------|----------|-------------------|
| 125g Can       | 12             | Neutral | 12132987 |                   |
| 900g Can       | 6              | Neutral | 12114005 |                   |

## PAEDIATRIC – ORAL NUTRITIONAL SUPPLEMENTS



### KID ESSENTIALS® (Suitable for children aged 1-10 years)

| Product Format | Units per Case | Flavour | Code     | Order Qty (Units) |
|----------------|----------------|---------|----------|-------------------|
| 800g Can       | 6              | Vanilla | 12391370 |                   |



### PEPTAMEN® Junior† (Suitable for children aged 1-10 years)

| Product Format | Units per Case | Flavour | Code     | Order Qty (Units) |
|----------------|----------------|---------|----------|-------------------|
| 400g Can       | 12             | Vanilla | 12191337 |                   |

## PAEDIATRIC – TUBE FEED



### COMPLEAT® Paediatric (Suitable for children aged 1 year and above)

| Product Format                   | Units per Case | Flavour | Code     | Order Qty (Units) |
|----------------------------------|----------------|---------|----------|-------------------|
| 500mL<br>Ready-to-Hang<br>Bottle | 12             | Neutral | 12487452 |                   |

†PEPTAMEN® Junior is a PBS listed product. Prescription holders can access the product in pharmacy at the subsidised PBS price.



RESOURCE® 2.0, RESOURCE® 2.0 + Fibre, RESOURCE® Plus, RESOURCE® Protein, RESOURCE® Fruit Flavoured Beverage, RESOURCE® ULTRA Clear Fruit Flavoured Beverage, RESOURCE® ULTRA+, RESOURCE® Crema 2.0, ISOSOURCE® 1.5 CAL, ISOSOURCE® Soy Energy Fibre, ISOSOURCE® 2.0, and NOVASOURCE® GI Forte are food for special medical purposes specifically formulated for medical conditions where nutritional needs cannot be met through diet modification alone. Must be used under medical supervision. Nutritional supplements can only be of assistance where dietary intake is inadequate. Please seek advice on your individual dietary needs from an Accredited Practising Dietitian or your healthcare professional. SUSTAGEN® Hospital Formula and SUSTAGEN® Hospital Formula Plus Fibre are formulated meal replacements and cannot be used as total diet replacements. Consume as part of a varied and balanced diet and healthy lifestyle. SUSTAGEN® OPTIMUM® is a food for special medical purposes and is specifically formulated for medical conditions where nutritional needs cannot be met through diet modification alone. Must be used under the supervision of a healthcare professional. SUSTAGEN® Ready to Drink is a formulated supplementary food which can be of assistance where dietary intakes of nutrients and energy may not be adequate. Consume as part of a varied and balanced diet and healthy lifestyle. BENEPROTEIN® is a food for special medical purposes specifically formulated for medical conditions where nutritional needs cannot be met by diet modification alone. Must be used under the supervision of a healthcare professional. NUTREN® Diabetes is a food for special medical purposes specifically formulated for the dietary management of people with diabetes who cannot meet their nutritional needs through diet modification alone. Must be used under medical supervision. Suitable for use as a sole source of nutrition. ARGINAID® is a food for special medical purposes specifically formulated with L-Arginine for the nutritional management of wounds. Must be used under medical supervision. Not suitable for use as a sole source of nutrition. Contains Phenylalanine. NOVASOURCE® Renal is a food for special medical purposes specifically formulated for the dietary management of people with renal disease whose nutritional intake may not be adequate. Must be used under medical supervision. IMPACT® Advanced Recovery is a food for special medical purposes specifically formulated for the dietary management of medical conditions where nutritional needs cannot be met by diet modification alone. Must be used under the supervision of a healthcare professional. VIVONEX® T.E.N is a food for special medical purposes specifically formulated for the dietary management of people with gastrointestinal impairment. Must be used under the supervision of a healthcare professional. THICKENUP® Clear is a food for special medical purposes for the dietary management of people with swallowing difficulties. Must be used under medical supervision. KID ESSENTIALS® is a food for special medical purposes and is specifically formulated for medical conditions where nutritional needs cannot be met through diet modification alone. Must be used under the supervision of a healthcare professional. PEPTAMEN® Junior is a food for special medical purposes, specially formulated for the dietary management of gastrointestinal impairment in children aged 1-10 years. Must be used under medical supervision. COMPLEAT® Paediatric is a food for special medical purposes, specially formulated for the dietary management of patients with or at risk of malnutrition. Must be used under the supervision of a healthcare professional.

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*Empowering Healthier Lives through Nutrition*

